

These release notes contain technology updates to Orthus Health platforms, along with new programs, features, and product enhancements. In this release:

1. **My Pathway to Health® member portal updates**
2. **Health Management System (HMS) back-office coaching platform updates**
3. **Claims Analytics platform updates**

### My Pathway to Health® Member Portal Updates

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#### New

- **New Android mobile app in English & Spanish** – updated trackers, new coach chat
  - [Click here](#) to link to the employee communications materials for the Android app that can be private-labeled
- **Know Your Number (KYN) disease risk tracker added to portal (November)** – offering precise risk tracking for 6 chronic “avoidable” diseases, peer group risk, and modifiable risk
  - Outcomes-based KYN risk score tracker
  - Includes real-time individual reports (summary page, comprehensive risk report and new Take Action report)
  - [Click here](#) for more detailed information on Know Your Number

#### Improvements

- Several bug fixes and other minor enhancements

### Healthcare Management System (HMS) Updates

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#### New

- **Know Your Number disease risk tracker on coaching platform (November)** – offering precise risk tracking for 6 chronic “avoidable” diseases, peer group risk, and modifiable risk
  - Outcomes-based KYN risk score tracker
  - Includes real-time individual reports (summary page, comprehensive risk report and new Take Action report)

- Work queues tracking KYN score
- Allow coaches to add KYN assessment and Labs over the phone
- Reports updated to reflect KYN score
  
- **New Chat functionality in English & Spanish** – Allow coaches to view past chat, set status.

### Improvements

- Several bug fixes and other minor enhancements

## **Claims Analytics Platform Updates**

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### New

- Change from MEDai/HCRM to improved platform and process with **Human Factor Analytics (private-labeled under Orthus Health)** – [click here](#) for details of new platform
  - Online claims analytics dashboard with query tool
  - Create your own charts and graphs on your data
  - Download your population health management reports at any time

Please make sure we have your current contact information including name, title, organization, phone, and email so we can keep you abreast of all updates and changes. Email [ohsecure@orthushealth.com](mailto:ohsecure@orthushealth.com), visit [www.orthushealth.com](http://www.orthushealth.com), or call 800.550.2427.